

Hosting			
Packages	Plus	Pro	Elite
Un-Metered Storage & Bandwidth	✓	✓	✓
99.9% Up time (statistics as of 2014)	✓	✓	✓
Regular Backups	✓	✓	✓
High Speed Multi-Core/Thread Super Speed Servers	✓	✓	✓
Technical Support	✓	✓	✓
Remote Access Setup*	O	✓	✓
Remote Access Maintenance**	O	O	✓
Email Specific Features:			
Unique Email Addresses (@yourdomain.com)	✓	✓	✓
Powerful SPAM Prevention	✓	✓	✓
Any Device Email Access	✓	✓	✓
Any Email Software Access	✓	✓	✓
Email Synchronization Across All Connected Devices	✓	✓	✓
IMAP, POP3, SMTP, Secondary SMTP	✓	✓	✓
Simultaneous Access	✓	✓	✓
Email to Text Messaging	O	O	O
Unique Web Access Interface	O	✓	✓
Backup MX Service	O	O	✓
Shared Folders	O	O	✓
Web Specific Features:			
HTML, Java, SSI, PHP, Flash, CSS, CMS, .htaccess	✓	✓	✓
Un-Metered Databases	✓	✓	✓
Ad-Free, Banner Free	✓	✓	✓
Domain Registration Privacy	O	✓	✓
Domain Name Registration/Renewal	O	✓	✓
FTP Access	O	✓	✓
Website Population*	O	✓	✓
Website Updates & Maintenance**	O	O	✓
Sub/Add-On Domains	O	O	✓
Ongoing Search Engine Optimization (SEO's)	O	O	✓
Monthly Total: (10% discount if paid annually)	\$9.50/mo + \$3/mo per email account	\$27.50/mo + \$3.50/mo per email account	\$47.50/mo + \$4/mo per email account

✓= Included, O= Available; packages can be customized, contact us for costs. For details visit helpertek.com

*Combined labor totaling 8 hours, may only be available remotely. Min. 1 year commitment.

**Combined labor of 2 hours per month, may only be available remotely. Min 1 year commitment.